Privacy Policy

Your privacy is extremely important to us at Carbikemart.com. We are committed to safeguarding your personal information and will never share your data with third parties for their marketing purposes without your explicit permission. Please review this Privacy Policy to understand how we collect, use, and protect your information. This policy applies to all services provided under www.carbikemart.com, including its subdomains, parent, affiliate, subsidiary, and joint venture sites (collectively, "the Site"), unless a different privacy policy is posted on those sites. By accessing or using this Site, you agree to the terms outlined in this Privacy Policy. If you do not agree, please refrain from using our Site.

This Privacy Policy is incorporated by reference into our User Agreement, and by registering or using our services, you expressly consent to the practices described herein.

1. Our Commitment to Your Privacy

At Carbikemart.com, we take pride in our dedication to protecting your privacy and the personal details you provide. We value your trust and strive to earn your confidence so you can use our services with peace of mind and recommend us to others. Please read this policy carefully to understand how your information will be handled.

2. Privacy Assurance

We guarantee that your personal information will not be disclosed to third parties for their marketing activities without your clear consent. Occasionally, we may share aggregated statistical data about our users and site traffic (such as the number of visitors or types of goods and services purchased), but this information will not personally identify you. Your trust is our top priority.

3. Information We Collect

When you use our Site, we collect and store the personal information you provide. Our main goal is to offer you a secure, efficient, and personalized experience. This helps us tailor our services and features to your needs. We only collect information that is necessary for these purposes.

Browsing: You can browse the Site without revealing your identity. However, to
access certain features or services, you may need to register and provide contact
and identity information as requested on our forms. Required fields will be
indicated, and you may opt not to provide optional information.

- Automatic Data Collection: We may automatically gather certain information based on your activity on the Site, such as your IP address, browser type, the URL you came from, and the URL you visit next. This data is used to analyze user behavior and improve our services.
- **Cookies:** We use cookies—small files placed on your device—to analyze web traffic, enhance security, and offer personalized features. Some features are only available via cookies. You can disable cookies in your browser, but this may limit your use of certain Site features.
- **Transaction Data:** If you buy or sell vehicles on the Site, we collect information related to your transactions and feedback from other users.
- **User Communications:** If you post messages, leave feedback, or correspond with us or other users, we may collect and retain this information to resolve disputes, provide support, and troubleshoot issues as permitted by law.

4. How We Use Your Information

We use your information to deliver the services you request and to enhance your experience on our Site. Uses include, but are not limited to:

- Resolving disputes and troubleshooting issues
- Promoting safe trading and enforcing our User Agreement
- Collecting fees and measuring interest in our services
- Informing you about offers, products, services, and updates (online and offline)
- Customizing your experience and Site content
- Detecting and preventing fraud or other illegal activities
- Facilitating communication between buyers and sellers, including sharing information with dealers or other parties as needed for transactions

We may analyze user data in aggregate to identify trends, improve our offerings, and customize content and services. By using our Site and submitting forms, you authorize us and our partners (including financial and automotive partners) to contact you via SMS, email, phone, or other means—even if your number is listed on DNC or DND registries.

If you do not wish to receive certain communications, you may opt out via your user profile at any time.

5. Sharing and Disclosure of Your Information

We may share your information in the following circumstances:

5.1. With Advertisers

- If you submit information through an advertiser's form, both Carbikemart.com and the advertiser (such as dealers, manufacturers, or banks) will receive this information. Advertisers use your data according to their own privacy policies, which you should review before submitting information.
- We may provide aggregated, non-personally identifiable data to advertisers and third parties for marketing and promotional purposes.

5.2. Classified Listings

- When you post a classified ad and receive interest, your contact details (as provided during registration) may be shared with interested parties.
- If you express interest in a listing, your contact information may be shared with the seller or dealer.
- For new vehicle inquiries, your details may be shared with the relevant dealer or manufacturer.

5.3. Third-Party Services

Certain services or vehicles listed on the Site may require you to provide information to third parties (e.g., applying for a vehicle loan). In such cases, both Carbikemart.com and the third party will collect your information, and the third party's privacy policy will apply to their use of your data.

5.4. Internal Service Providers

We may engage third-party service providers to assist with Site operations (such as search technology, payment processing, or customer support). These providers are bound by confidentiality agreements and may only use your information to perform the specific services we have contracted them for. If you provide information directly to a service provider, their privacy policy will govern that data.

5.5. Related Corporate Entities

We may share data, including personal information and browsing behavior, with our parent company, affiliates, subsidiaries, and joint ventures that are committed to providing related services. These entities are required to protect your information at least as strictly as we do. If Carbikemart.com merges with or is acquired by another company, your information may be shared with the new entity, which will be required to adhere to this Privacy Policy.

5.6. Legal and Regulatory Requests

We cooperate with law enforcement and government agencies to enforce laws and protect our community. We may disclose your information in response to verified requests related to criminal investigations or illegal activities. This may include your name, contact details, user history, and other relevant information. We will not share your data with authorities without a subpoena or similar legal process, unless we believe in good faith that disclosure is necessary to prevent harm or financial loss, or to report suspected illegal activity. We may also share your information with intellectual property owners under confidentiality agreements if we believe it is necessary to investigate fraud or unlawful activity.